

Term paper title: The development in working efficiency of workers at headquarters of TOT Co.Ltd
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Abstract

The objectives of this research were to study the development in working efficiency of workers at headquarters of TOT Co.Ltd and to compare the development in working efficiency of workers based on personal characteristics. The sample included 360 workers. Questionnaires were used as a research tool. Analysis of data was done by frequency, percentage, mean, standard deviation, t-test, and analysis of variance.

The results showed that the overall development in working efficiency of workers were at high level. Considering into aspects, every of them were at high level either, arranged in descending order as following : social and psychic factors, personal factor, physical factor, training, and efficiently working principle. Considering into items, 11 items of social and psychic factor were at high level in which the two highest were “amiability between colleagues and organization” and “good relation among colleagues commander and under-commander”. In personal aspect, every item was at high level in which the two highest were “wording experience” and “efficiency of workers”. In physical aspect, every item was at high level in which the two highest were “support of commander” and “managing structure”. In training aspect, every item was at high level in which the two highest were “training for working expansion in the future” and “training for working development”. In efficiently working principles aspect, every item was at high level in which the two highest were “finishing the work in time” and “reliability in working”. The comparison of development in working efficiency of workers based on personal characteristics showed that workers in different monthly income had difference in overall opinions at 0.01 significant level. Considering into aspects, workers in different monthly income had difference in overall opinions toward social and psychic factor and principle to work efficiently at 0.01 and 0.05 respectively.

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